

Logeswari Hariharan

Lead Test Analyst

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L2 EAD || C2C || Onsite / Hybrid in Houston TX and Nearby Locations to Houston, Rest Remote

Professional Summary

- Meticulous & skilled IT professional with more than 11+ years of experience in Manual Testing with expertise in gathering/analyzing requirements, developing, executing test strategies, test cases, test data, test scenarios, reviewing test cases, test reports, analyzing test results, logging the defects, and tracking bugs in Healthcare and Banking domain.
- Demonstrated expertise in spearheading testing teams throughout the project life cycle, providing support, and guiding technical/testing teams.
- Skilled in working with test management tools like HP Quality Centre, JIRA, Zephyr; Testing Tools like SOAP UI;
- Package Tools like Facets; technologies & databases like EDI, FACETS and SQL Server 2000. Excels at performing end-to-end testing including Integration Testing, User Acceptance Testing, System Testing, Regression Testing, as well as Back-end Testing for the web-based applications.
- Proficient in working with cross-cultural and multinational teams,
- ability to prioritize and manage tasks with timelines and interacting with clients across hierarchical levels for smooth project execution.

Education:

- Bachelor of Engineering in Electronics and Instrumentation from Kumaraguru College of Technology with CGPA 9.23 (2012).

Technical Skills:

Manual Testing | Software Testing Life Cycle | Bug Life Cycle | Defect Management | Project Management | Defects Logging | Integration Testing | User Acceptance Testing | System Testing | Regression Testing | Web Services Testing | Back-end Testing | Quality Assurance | Test Cases Writing | Defect/Bug Tracking | Client Interactions | Technical Documentation | Team Management | Reports Generation

Professional Experience:

HCSC, USA (Remote)

June 2022 – Till date

Senior Test Analyst

Responsibilities:

- Proactive involvement in test plan as per the functional requirements
- Involved in test planning, writing test cases/scripts and test execution.
- Analyze current functionality, troubleshoot, and test for production defects and propose enhancements.
- Acts as information resource about assigned areas to technical writers and other Quality Assurance Analysts
- Defines and tracks quality assurance metrics such as defects, defect counts, test results and test status.
- Work collaboratively with PMO, Product, Stakeholders, and IT team member to achieve objectives.
- Analyses the risk and impact to the business.
- Recognizes risks early and escalates in a timely manner.
- development of functional and automated tests, using risk-based testing
- expected to maintain testing evidence for each test as proof of validation, evaluate testing effectiveness on client- reported defects in conjunction with root cause analysis and provide improvement feedback in the testing process.

**Blue Cross Blue Shield NC
Team Lead**

November 2018 – August 2021

Responsibilities:

- Proactive involvement in test case scenario planning as per the user functional requirements
- Conducting functional and regression testing to ensure requirements are met
- Involved in defect logging, tracking the defect on time, and maintaining accuracy without any defect leakage
- Processing of claims for medical & hospital for various members
- Acting as a point of contact for critical situations, working with technical towers & operations to improve processes and providing early notification
- Managing and maintaining the team's work plan, resource allocation, time tracking, and status reporting and dashboard data preparation

**Care First, USA
Team Lead**

November 2015 – October 2018

Responsibilities:

- Essayed the paramount role of spearheading a team of 5 members as a team lead.
- Primary role involvement in analyzing the business requirements, estimating testing requirements and designing detailed strategies.
- Involved in processing and verifying claims in FACETS.
- Analyzing project requirements to identify test scenario, preparing/reviewing the test cases, test data, test scenarios as well as test plans.
- Responsible for test execution and test results log
- Extensively preparing daily/weekly status reports and interacting with onsite testing teams
- Instrumental in defect logging, tracking the defect on time and maintaining accuracy without any defect leakage.
- Developing/implementing processes and procedures to ensure the quality throughout the process.
- Accountable for managing team works, allocating resources, time tracking and status reporting

**CareFirst, USA
Testing Quality Assurance Analyst**

September 2012 – October 2015

Responsibilities:

- Worked as a test analyst of the market facing AE2 project
- Key role involvement in a vast gamut of activities encompassing - designing test scenarios/test cases; preparing test execution plan for execution phase & daily status reports; interacting with the onsite/offshore teams; reviewing test plans, test scenarios, test cases and test results created by team; mentoring new hires and so on
- Involved in setting up of 834 files and processing the same in TIBCO & SOUP UI for automated enrollment of members
- Collaborated with the clients to understand the requirements and updated same to the team members
- Extensively worked in the Quality Center to analyze the requirements, test case design/execution of the test cases
- Vital role involvement in performing debugging of 834 files for the errors and resubmitted the same for successful automated enrollment in Facets
- Performed retesting of the defect and updated the test steps status in QC
- Accountable for closing defects upon successful results after retesting

- Responsible for defect management, and quality reporting
- Drove client calls, defect management and report publishing on a regular basis
- Conducted testing Adhoc scenarios as per the understanding of the business flow